Chief of Training Bureau

Theresa J. Shortell

Chief Shortell was appointed to the New York City Police Department in July of 1984. She began her career on patrol in Brooklyn's 71st Precinct. Chief Shortell worked in numerous assignments throughout the city including as an undercover narcotics officer in the Narcotics Division. As she continued to get promoted through the ranks she supervised several units within the narcotics division and commanded the 6th Precinct, the 94th Precinct and Transit District 20. Prior to her promotion to the Chief of Training Bureau she led the Police Academy as Commanding Officer, and prior to that she led both the Special Victims Division, and the Gang Division.

Chief Shortell holds a Master's of Public Administration degree from Marist College and a Bachelor of Science degree in Criminal Justice from the State University of New York. She is also a 2002 graduate of the Police Management Institute at Columbia University and a 1999 graduate of the FBI National Academy at Quantico, Virginia.

Chief Shortell comes from a large family that shares her values in public service. Her father is a retired New York City Firefighter, and she is joined by her brother and cousin, as retired members of the New York City Police Department.

Police Commissioner William Bratton had entrusted Chief Shortell to oversee the creation and implementation of the most dramatic changes of the New York City Police Department's training ever attempted, and Commissioner O'Neill has continued to place his trust in her to complete the mission of the Training Bureau. As the nature of the police profession is changing nation-wide, the New York City Police Academy is seeking to rebuild trust in law enforcement through a significant investment in continuing professional development of all NYPD personnel. Chief Shortell and the dedicated staff of the Training Bureau have worked tirelessly to provide the patrol force with new tools to improve their health and well-being, as well as communication skills, and physical tactics to keep them safe.